

GEMINI



Setup Guide

What's in the box



Gemini



Charger

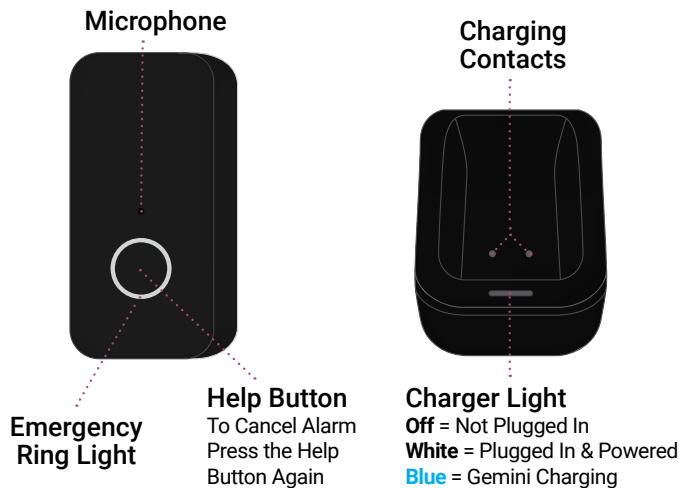


Lanyard



Belt Clip
(optional)

Get to know your **Gemini**



Frequently asked questions

1. How often should I charge my Gemini?

For best results, you should fully charge your Gemini daily.



Charge Daily

2. Is my Gemini waterproof?

Your Gemini is IP67 waterproof and can be worn in the shower but should not be submerged in water.



Water-Resistant



Do Not Submerge

3. Where does my Gemini work?

Your Gemini will work both inside and outside your home, so long as there is cellular coverage.



In the Home



Out and About

4. How often should I test my Gemini?

You should test your Gemini monthly. To test your Gemini, press and hold the Help Button until you hear the emergency alert message. When you are connected to the Monitoring Center, indicate that you are just testing your Gemini.



Test Monthly

Setting up your Gemini

1. Plug in the charger.

The charger light will turn white.



Charger plugged in

2. Place your Gemini on the charger as shown.

When charging properly, the charger light will turn **blue** and your Gemini will announce "Charging".

The battery status lights will turn **green** while it is charging. Your Gemini is fully charged when all three **green** lights are visible. Your Gemini may take up to four hours to fully charge.



Gemini charging

3. Test your Gemini by pressing and holding the Help Button until you hear the emergency alert message. When you are connected to the Monitoring Center, indicate that you are just testing your device.



Gemini fully charged

Setting up your Gemini

To power ON your Gemini:

Place your Gemini in the charger or press and hold the Power Button for three seconds. When your Gemini powers on, you will feel a vibration and hear "Powering on."

To power OFF your Gemini:

Press and hold the Power Button for three seconds. Your Gemini will vibrate, the power light will flash and then turn off. ***Please make sure to turn off your Gemini before returning it.***

In case of emergency

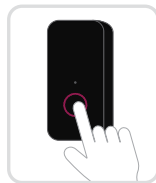
If you need assistance, press and hold the Help Button until you hear the emergency alert message.

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You will be connected with a Care Specialist who is available to help.
Your Gemini will work inside or outside, wherever there is cell coverage.

How to cancel an accidental activation

To cancel an alarm, press the Help Button again.

If you are connected, and the Monitoring Center asks if you need help, state in a clear voice "No."
You will be asked to confirm that no help is needed.



Fall Detection (optional)

For devices with Fall Detection enabled, if a fall is detected and you are unable to press the Help Button, the device sends an emergency fall alert to a Care Specialist.

For best results, wear your Gemini on the lanyard and outside of all your clothing.

Fall Detection does not detect 100% of falls. If able, users should always push their button when they need help.

How to wear your **Gemini**

Wear your Gemini as a necklace

- Your Gemini will come ready to wear with the lanyard attached. Should you take the lanyard off, it can be easily reattached by looping it around the hook at the top of your Gemini. The lanyard is adjustable for your comfort and has a breakaway clasp.



Step One



Step Two



Step Three

Please note if you have Fall Detection, we recommend you wear your Gemini around your neck.

Using the optional belt clip

- If your package included the belt clip add-on, hold the belt clip in one hand and the device in your other hand. Place your Gemini into the clip and push it into place until you feel it click.



Step One



Step Two



Step Three

Thank you



This device is dependent on cellular coverage to work.
Where cellular coverage is limited, you may encounter diminished device capabilities.